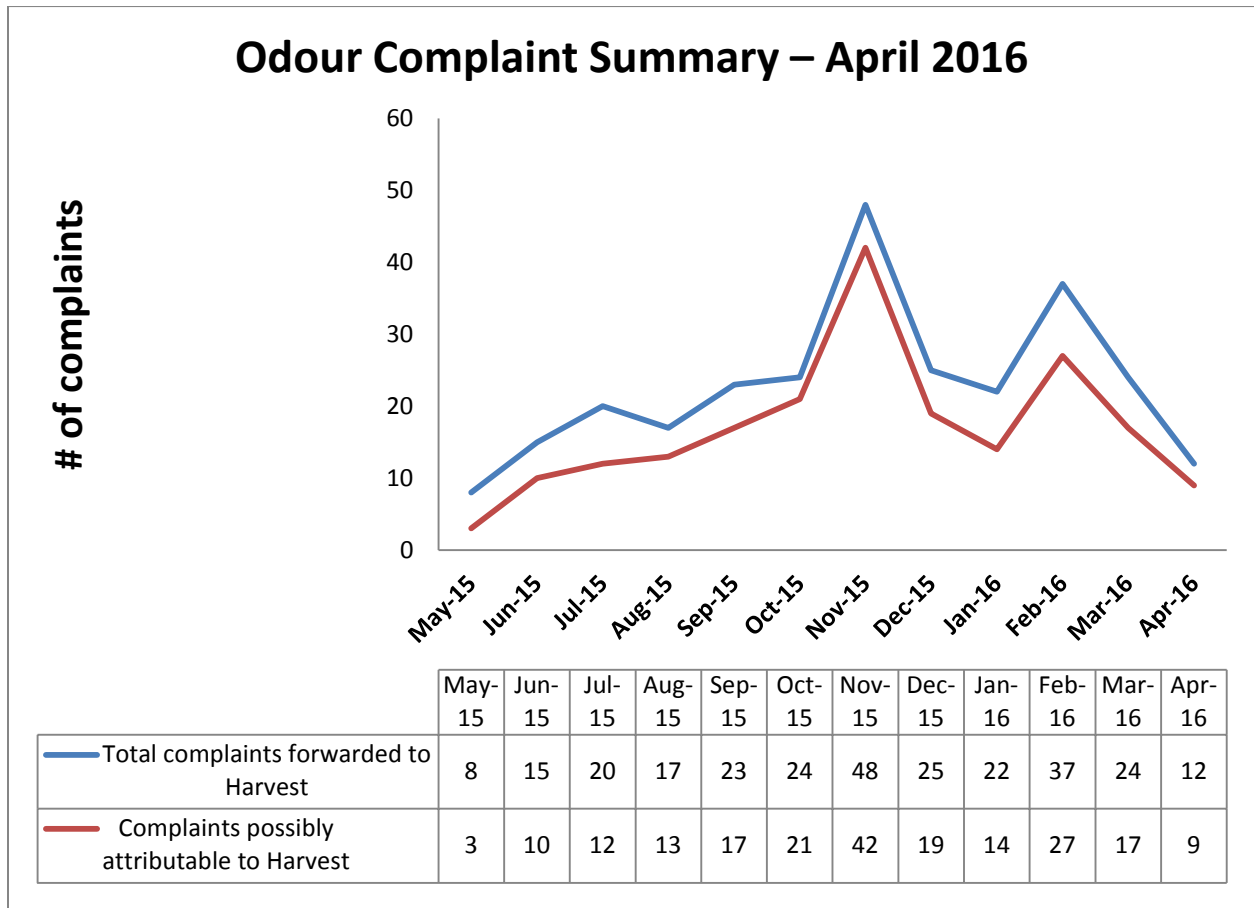


## Harvest Fraser Richmond Organics

### Odour Complaint Summary – April 2016

Date: May 4, 2016

Prepared by: Greg Gillespie, A/ Regulatory Compliance Officer



Total vs Unique Complainants	Mar - 16
Total complaints forwarded to Harvest	12
Total # of <b>unique</b> complainants	9

**Notes:** In addition to receiving the above complaints through Metro Vancouver, HFRO established a Community Hotline in March where community members could call Harvest directly.

Eleven (11) Hotline complaints were received in April, five (5) of which can *possibly* be attributable to HFRO. These complaints are less specific as to complainant ID, odour location and description and are NOT included in the totals above.